



ASHGROVE SCHOOL

BOARD OF TRUSTEES

3rd November 2016

Dear Ashgrove Parents and Caregivers

ASHGROVE POLO TOP UPDATE

As you know earlier this year a new look polo was introduced to Ashgrove School. Feedback received via the general comments in the uniform survey (as the polo was not up for review in the survey) and observations since the introduction of this polo has shown that the new polo fabric has not worn or lasted as intended therefore the board engaged in discussions with SchoolTex regarding this. SchoolTex supplied to their manufacturer sample polo's given by Ashgrove parents for further testing. The QA testing results came back to show the fabric passed the ISO testing standards that it is required to and the fabric is not faulty. However, SchoolTex have concluded that the fabric has not been suitable for a school polo top and are offering a solution to remove these tops.

Further discussions between the board and SchoolTex have resulted in a positive outcome. SchoolTex will exchange the new style polos for the old style royal blue polo (our previous polo's) and they will also include a \$5 Warehouse gift voucher with each polo exchanged. The gift voucher is in recognition that the new polos were sold at a higher price than the replacement polos but also that many polos were sold for half price during sales. However, parents who have receipts for their polos can go into The Warehouse Rangiora and get a full refund or swap for the plain navy polo and get the cash difference (no voucher will be offered to these parents).

SchoolTex have also offered for Ashgrove School to keep the returned new style polo's to be used as they see fit and further thought will go into how we can make use of these as a school resource.

This recall of the polo tops is not related to the design or colours but due to the quality of the fabric used. The Board asked SchoolTex if they could repeat the same design with a different fabric but they have advised they no longer produce one off designs like they made for us due to the inability to ensure sufficient stock levels are maintained. When they use a design common to other schools then they can pull from those stocks if others are low.

The lengthy discussions and outcome regarding the polo's have been between the Board and SchoolTex. The uniform committee remain focused on looking at future

potential changes for the whole school uniform and will look to present a proposed option to parents based on feedback from the survey in the future.

Future Polo Tops

We are aware that there are parents who desperately need to purchase new polos for their children and we also have the new entrants starting in 2017 to consider. Therefore, the old style royal blue polo will continue in the interim as the school polo until a new replacement has been sourced and deemed appropriate as a replacement.

If you want your child to continue wearing the new style polos until a future polo is available, you can, however it will mean you will not be able to exchange or return that polo at a later date. A new design could be up to six months away as samples will be sourced and displayed for parent feedback before a final decision is made. Once a decision has been made there will be a 24-month changeover period from when the new tops are available before the old polo will be phased out.

How the exchange will work

- The **exchange will take place in the School Hall** – please do not go to the school office to exchange.
- Volunteers and our SchoolTex representative will run the exchange for a period of 30 minutes on these days **ONLY**, and should be a quick handover process.
- You **MUST** bring in your polo top to exchange.
- At the end of this period there will be **no further exchanges available**.

Monday 14th Nov Exchange 3.15 to 3.45pm	Tuesday 15th Nov	Wednesday 16th Nov Exchange 3.15 to 3.45pm	Thursday 17th Nov	Friday 18th Nov Exchange 3.15 to 3.45pm
Monday 21 st Nov	Tuesday 22nd Nov Exchange 3.15 to 3.45pm	Wednesday 23rd Nov	Thursday 24th Nov Exchange 3.15 to 3.45pm	Friday 25th Nov 3.15 to 3.45pm FINAL DAY

We hope this answers your questions but if you have any further questions please attention them to “The Board” and email them to admin@ashgrove.school.nz , these will be reviewed at our next meeting held on 21st November.

Kind regards

Ashgrove School Board of Trustees